Innovation requires creativity, a skill that can be (re)claimed.

## Top 3

work skill
Creativity is the third most critical human skill for the workplace1, thanks to technological developments of the fourth industrial age, and the necessity of innovation in all organisations.

## 7 in 10 people unfulfilled

People feel they are not living up to their creative potential2. Creative confidence requires a work culture that nurtures individual creative potential, supports speaking up, and embraces the fluidity of creative process.

## 2 modes of thinking

Creativity research pioneer Alex Osborn coined the term brainstorming in 19423. He believed that many minds are better than one, provided the group is inclusive and divergent. Both divergent and convergent thinking modes are needed for creativity. Alternating between individual and group activities, and repeated cycles of diverge/converge enhances outcomes.

Creativity research has exploded since the 1950s. Today we know that creative thinking doesn't take place exclusively in the brain's right hemisphere. Multiple brain mechanisms and networks are involved. Connections form dynamically. An "aha" may come to us at any time.


## 4 stage creative problem solving process

It's human nature to jump to solutions. Following the four stages of creative problem solving (CPS) with deliberate divergent and convergent techniques helps us generate lots of alternatives and execute on strong solutions. CPS is a universal, bedrock process. It can be applied to any challenge.


## $2 x$ quality

 ideasStudents trained in divergent thinking have double the number of quality ideas ${ }^{5}$. Fluency, originality, flexibility and elaboration are the skills associated with divergent thinking, enhancing potential for novel, fresh ideas ${ }^{6}$.

